

Health New England
X12 271 Benefit Inquiry Companion Guide

HNE has developed the following Companion Guide as a support tool for the *Eligibility Benefit Inquiry and Response Guide ASC X12 270 version 004010 HIPAA Implementation Guide, First Amendment*. The implementation guide is 004010X092A1; published in May 2000 and available from <http://www.wpc-edi.com> (PDF download for registered users.)

Communications

Our partners may select from several options for filing enrollments electronically:

- You can send files to our FTP server.
- You can place files on your FTP server where we can retrieve them.
- You can send a message to our secured web service for a real time response.
- HNE can send files through NEHEN if you are registered with NEHEN. See <http://www.nehen.com> for more information on membership benefits.

Either method may use PGP or SSL encryption. SSL is preferred.

EDI Controls

X12 EDI transactions use the ISA, GS, and ST segments as control segments. HNE's requirements for these segments are as follows:

HNE will echo back the same delimiters that were used in the Eligibility Request file. If you have no standard or preference, then use the *HIPAA Implementation Guide* guidelines.

ISA Segment

The ISA segment is the first line that HNE receives in an EDI file. Some elements within each ISA segment have a number of possible values. Please use the following values for each ISA element:

ISA01	00
ISA02	10 spaces
ISA03	00
ISA04	10 spaces
ISA05	We will echo back the value sent from the 270 request.
ISA06	We will echo back the value sent from the 270 request. The accepted responses are 01, 30, or 33.
ISA07	We will echo back the value sent from the 270 request.
ISA08	We will echo back the value sent from the 270 request.

Qualifier	Value
01	152427324

30 042864973
33 95673

For other ISA elements please follow the implementation guide.

GS Segment

Please use the following values for each GS element:

GS01 HS
GS02 We will be echoed back what is in ISA06.
GS03 We will be echoed back what is in ISA08.

For other GS elements, please follow the implementation guide.

Control Numbers

We expect at least one of the ISA, GS and ST control numbers to increment from day to day. Our software has a separate counter for each trading partner to seed the ISA control number, and a separate counter for each trade agreement to seed the GS control number; the software always starts the ST control number at 1. All three control numbers are incremented by one.

The 271 Eligibility Response transaction echoes back the ISA control number so the response can be relate to the inbound (to Health New England) 270 Eligibility request.

Batch Responses

Health New England responds to each Eligibility Request one at a time. Each 271 will have its own ISA, GS, and ST segments wrapping the response.

271 Return values

Loop	Segment	Element	Requirement
	BHT	BHT01	0022 (Information Receiver)
	BHT	BHT02	11 (Response)
	BHT	BHT03	Used as a unique key and echoed back from the 270 request
	BHT	BHT04	Date (yyyymmdd)
	BHT	BHT05	Time (hhmm)
2000	NM1	NM109	Sender Name
2000	NM1	NM108	“FI” (Tax ID number)
2100	NM1	NM109	Tax ID Number
2100	EB	EB01	“D” Benefit Description
2110	EB	EB03	Service Type Codes provided on page 221 of the companion guide
2110	EB	EB05	Benefit Description
2110	MSG	MSG01	Benefit Description

